

Save money on your prescriptions

Learn more about
Rx Savings Solutions.



PayPal offers you a free and confidential service that can help lower prescription drug costs. Check out these commonly asked questions about Rx Savings Solutions (RxSS), and for more information visit myrxss.com/faq.

How can RxSS save me money?

Our software is linked to your health insurance plan so we can find lower-cost medications that are covered by your insurance and treat your condition. You and your doctor can decide what's best for your health and budget. Here are just a few ways you might be able to save money:

- Generic forms of name-brand drugs
- Better prices at different pharmacies or through mail-order
- Equally effective medications that cost less than your current prescription

How does this work with my health insurance and pharmacy options?

RxSS is a service that helps lower your prescription drug costs. It doesn't change anything about your current insurance plan, pharmacy preferences or other benefits.

How will I know if I can save money?

RxSS will contact you through email, text, phone or direct mail if there's a way to lower your prescription drug costs. Your RxSS account—available online or through the mobile app—will also show any savings opportunities you may have.

How do I use RxSS when I'm prescribed a new medicine?

Your RxSS account has a search feature that lets you compare prices on medications before your doctor writes a new prescription. Simply search the drug your doctor recommends to see how much it will cost. You'll also see if there are similar, more affordable options that you can discuss with your doctor. Plus, the RxSS mobile app lets you search medication prices anytime, anywhere.

Can dependents on my health plan use RxSS?

Yes. The primary policy holder's RxSS account will automatically show prescription drug information for any minor-age dependents on the health plan. Adult dependents are required to activate their own RxSS account and can then give others on the plan access to view their information.

Can I trust RxSS with my information?

Yes. RxSS will not expose your personal health information (PHI) to anyone, including your employer. Our business depends on holding your PHI in the strictest confidence. Like your health insurance company, doctors and pharmacy, we are legally bound to the Security Rules under the Health Insurance Portability and Accountability Act of 1996 (HIPAA Security Rules). To learn more about how RxSS handles your information, please visit rxss.com/privacy-policy.

Does RxSS cost me money?

No. It is free for you and your plan dependents to use. It is paid for by your employer or health insurance plan.

Why should I trust your savings recommendations?

RxSS was founded by a pharmacist and is staffed with in-house, licensed pharmacists. Savings recommendations are based on the same clinical reviews used by hospitals, health plans, Medicare, Medicaid and pharmacy benefit managers. Before any new prescriptions are filled, your doctor will always be asked to approve a switch you make to a lower-cost option we recommend.

How is this different from a coupon or discount program for prescriptions?

Coupon programs, like GoodRx, take you outside of your insurance program and health plan design. RxSS is linked to your health insurance plan so it can customize ways to lower your out-of-pocket prescription drug costs.

Activate your RxSS account now to get started.

Visit myrxss.com

Download the RxSS mobile app in the Google Play or iOS app store

Call 1-800-268-4476 (TTY 800-877-8973)
Para español, llame al 1-800-917-5572

Scan the QR code to access your RxSS account



A team of certified pharmacy technicians is ready to help. No robots. No phone mazes. Just real pharmacy experts.

Real People. Real Savings.

“The best part was RxSS contacted ME to tell me I could be saving.”

Laura
RxSS member

